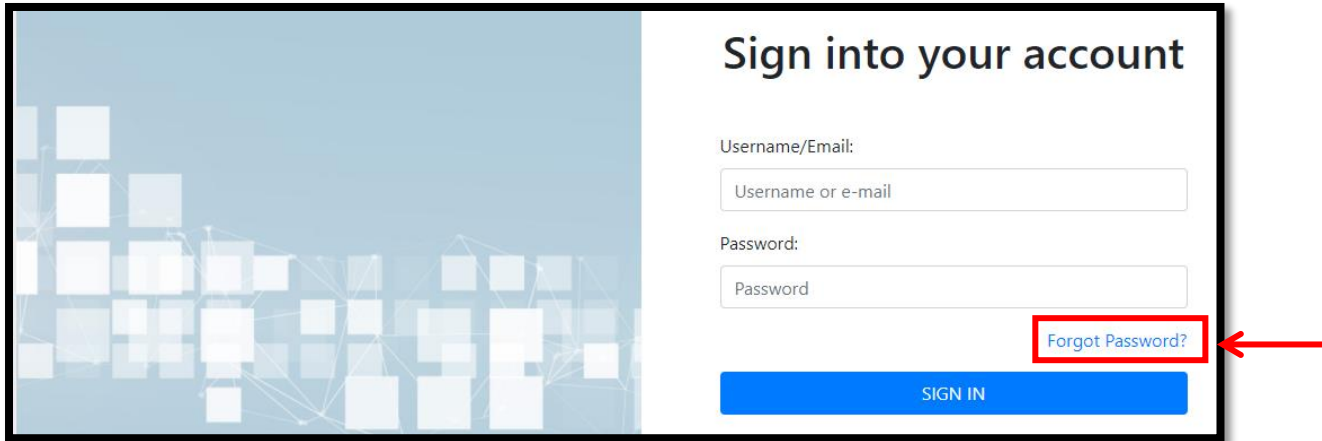


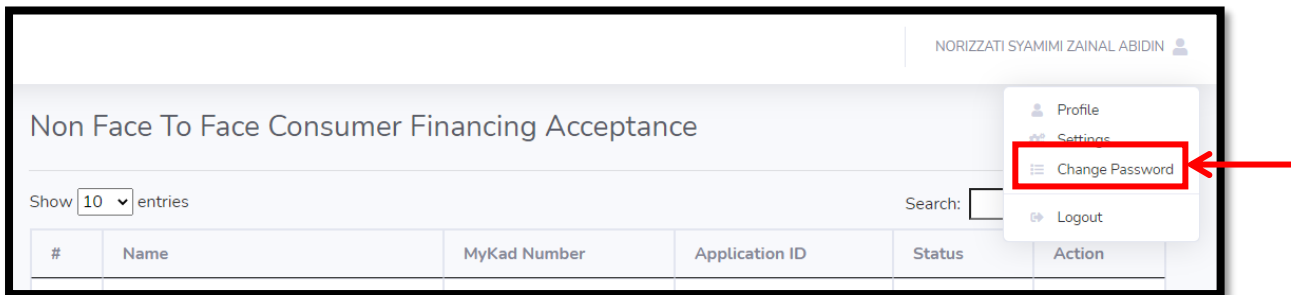
QUICK GUIDE NON FACE TO FACE (NFTF) PLATFORM  
BRANCH MANAGER DASHBOARD

1) Open web browser. Key in URL <https://nftf.muamalat.com.my/login> . Then, press enter.

- ✓ Key in “Username” / “Email” and “Password”
  - Username = ID Staff
- ✓ Then, click “Sign In “button
- ✓ If forgot password, click button “Forgotten It’ and will get email notification to reset the password.

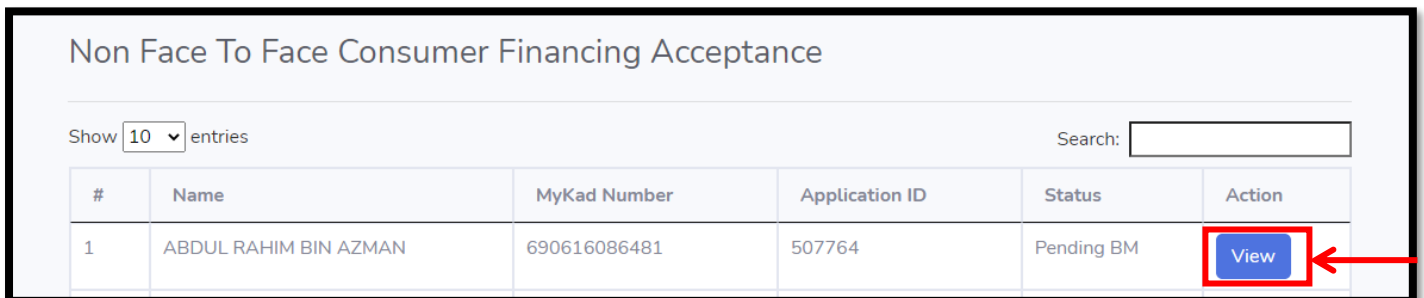


2) To change password :



2) After login, screen dashboard will display as below :

- ✓ Click the “View” button to view the acceptance



3) Then, the screen will display as below.

- ✓ Check all the checklist and documents uploaded
- ✓ Click “Approve” OR “Reject” button to proceed

5.	Pre-Disbursement & Document Checklist (PDDC) & Documents Related for Disbursement. Document : PF2_-_A5flyers-ENG1.pdf	Uploaded
6.	NON FACE-TO-FACE Acceptance Attestation: I hereby confirmed that there is no non-compliance event occurred in my non face-to face (FTF) process for the day and further confirmed on the following: 1. The non-FTF process conducted is according to the approved procedures and standards and all relevant requirements have been complied with. 2. The documents have been sighted as true copies during the video call/conference. 3. Customer has given consent to capture his/her picture during the video call/conference. 4. CFE has duly explained to the customer on the letter of offer(LO),terms and conditions and any required explanation before executing the LO. 5. CFE has conducted due diligence via CCRIS/CTOS/RAMCI to verify the customer.	Verified
7.	Extra Document :	

Showing 1 to 7 of 7 entries Previous **1** Next

Disclaimer : Please remind your customer to submit original documents within 7 days.

**Approve** **Reject**

If click “Reject” button

- ✓ Complete the reason to reject in remarks column
- ✓ Then, click “Submit”

### Non Face To Face Creation

Rejected By BM : Remarks

**Submit**

7) All the acceptance status will display at dashboard as below:

### Non Face To Face Consumer Financing Acceptance

Show **10** entries Search:

#	Name	MyKad Number	Application ID	Status	Action
1	FAZLINA BINTI HARUN	851007145680	666666	BM Reject	<b>View</b>
2	ABDUL RAHIM BIN AZMAN	690616086481	507764	Approved	<b>View</b>